

# IMPORTANT NOTICE

## REGARDING THE DISCONNECTION OF YOUR TELEPHONE SERVICE PROVIDED BY EZ TALK

Dear Customer:

The Arizona Corporation Commission (“Commission”) has received records that indicate you are a customer of EZ Talk.

EZ Talk purchases certain services from Qwest Corporation (“Qwest”) in order to provide you with telephone service. EZ Talk has filed bankruptcy, and Qwest provided services are due to be disconnected. **Qwest has indicated that disconnection will occur on April 15, 2004.**

**TO AVOID INTERRUPTION OF YOUR SERVICE, YOU MUST CHOOSE A TELEPHONE SERVICE PROVIDER BEFORE APRIL 15, 2004. PLEASE REFER TO THE ATTACHED LIST OF SERVICE PROVIDERS AND CALL THEM DIRECTLY.**

If EZ Talk provides your Internet access or long-distance services, you might need to choose another Internet provider and long-distance company.

If you have any questions or concerns involving this notice or its impact on your telephone service please call the Arizona Corporation Commission at **602.542.4251** or toll free outside the metro area at **1.800.222.7000**.